

## QUALITY POLICY

The SIS group of companies, which consists of NZDS, NPUW and Aquateq is committed to delivering reliable and safe services of superior quality and value to its clients.

The companies maintain a Quality Management System conforming to best management practices, aligning with ISO 9001:2015 guidelines and NZDS is ISO 9001, 45001 and 14001 certified.

The overall success of the Quality Management System is based on our commitment to:

- Comply with all applicable codes, regulations, standards, industry best practices and guidelines regarding Quality, Occupational Health and Safety and the Environment
- Gain a clear understanding of the needs of our stakeholders, clients and regulatory authorities
- Develop and enforce procedures that identify responsibilities for meeting or exceeding quality service requirements
- Promote quality awareness and provide up to date instructions and training to all personnel to ensure understanding of Company procedures and regulatory requirements
- Develop the means to deliver superior services including through the innovative use of technology and equipment with the full participation of its employees and suppliers
- Strive for continuous improvement in its performance by continuous monitoring of operations and analysis of Quality indicators that provide feedback to enable quality improvement against client needs and expectations
- Regular measurement and review of quality targets, objectives, policies, procedures and processes
- Provide appropriate resources to complete tasks and to manage these resources in an effective and efficient manner

### RESPONSIBILITY AND ACCOUNTABILITY

The Chief Executive Officer is responsible and accountable to the Board of Directors for ensuring the Quality Management System, including this policy, is implemented, reviewed regularly and updated as required.

Managers and Supervisors are responsible for the communication and implementation of quality work practices at all levels of the organisation, in accordance with this policy and Quality objectives. They are accountable for the action of personnel under their authority and will always promote quality awareness.

All employees and contractors engaged in activities under the SIS group of companies' control are responsible for complying with the contents of the Quality Manual as well as its associated policies and procedures and will understand their own duties in relation to the services provided to the desired quality.



Kirk Hannaford (Dec 3, 2025 15:19:03 GMT+13)

**Kirk Hannaford – Group CEO**

**SAFETY FIRST**

Safety Forms a Part of Every Decision